

**HUNTERDON COUNTY
DIVISION OF PUBLIC HEALTH SERVICES**

COMPLAINT PROGRAM

Residents of East Amwell Township can file complaints associated with HAZ/MAT and other Environmental Health Issues involving: hazardous material incidents, air/noise/water pollution, sewage disposal, potable water, stream pollution, retail food establishments, rented dwellings, nuisance complaints, solid waste dumping, animal bites, etc.

MONDAY THRU FRIDAY – 8:30 am - 4:30 pm

Contact Hunterdon County Division of Public Health Services:

Tel: (908) 788-1351

E-Mail: health@co.hunterdon.nj.us

After Hours, Weekends and Holidays:

In the event of a true EMERGENCY: dial 911

Or

NJDEP HAZ/MAT “HOTLINE” 877-927- 6337

Complainants are encouraged to contact the Division of Public Health themselves. HC staff are trained to complete the complaint forms thoroughly, getting as much pertinent information from the complainant as possible including valid addresses and telephone contact information. Complaints can be made anonymously, but it is always best to have a name associated with the complaint.

All complaints are investigated in confidence and the complainant’s information is never divulged.

Complaints called in by a middle man are difficult. Information gets lost in the translation...the middle man becomes the contact and it becomes a “cat and mouse” investigation, sometimes making it difficult to resolve.

If a resident of East Amwell Township does not want to call in the complaint to the county and asks a staff member of the municipality to call it in...that is fine...that staff member becomes our contact and may be called by the county investigator for additional information. If the complaint is valid then a NOV will be issued and the township will be copied on it.

TRACKING COMPLAINTS:

All complaints are investigated to verify validity. Once verified and it is a valid complaint a Notice of Violation is issued requiring abatement. The East Amwell Board of Health is copied on the "NOV". In order to follow the results to assure it is resolved put the item on the BOH agenda for the next meeting and keep it on the agenda until the complaint is abated or closed out. The county liaison will provide constant updates until it is closed if the item is on the agenda.